

## Overview

Committed to achieve carbon neutral emissions by 2050. Environmental impact reduction efforts exist in areas such as onboard plastics, fuel conservation, building efficiency, recycling, carbon offsets, and sustainable aviation fuels (SAF). We strive to take care of our Planet by respecting, recycling, and repurposing our resources to help protect future generations to come.

## Environmental Activities

### 2021:

- Joining A4A commitment to **achieve carbon neutral emissions by 2050**.
- **Returning to service the Boeing 737 MAX 8**, our most fuel-efficient aircraft.
- **Creating an environmental sustainability strategy** with environmental impact goals.
- **Partnering with Department of Energy's National Renewable Energy Laboratory (NREL)** for development of new pathways for sustainable aviation fuel.
- **Exploring carbon neutral facilities options** at headquarters campus.

### 2020:

- Established **Environmental Steering Group**.
- Reduced fleet numbers of the less fuel efficient Boeing 737-700 aircraft.
- Conducted materiality assessment to identify stakeholders' most relevant CSR/ESG topics.
- Increased our fleet of electric Ground Support Equipment to **1,439 electric vehicles**.
- **Met GHG emissions targets** without using offsets.
- Repurposed nearly **140,000 pounds** of aircraft seat covers.

### 2019:

- Implemented Central Monitoring Initiative to **minimize APU use for aircraft parked at a gate**, reducing fuel consumption and cost.
- **Conserved 11.4 million gallons of jet fuel** by using split scimitar winglets, electronic flight bags, APU utilization, and improvements to our fuel and flight planning.

### 2018:

- **Recycled 35% of total waste** to reduce our impact on landfills.
- Continued partnership with Red Rock Biofuels with plans to **purchase 3M gallons of sustainable aviation fuel annually**.
- Recycled or refurbished more than **193 tons of e-waste**.

### Since 2015: Recycled over 29.4M pounds.

### Since 2011: Reduced Scope 1 and Scope 2 Emissions Intensity ratio (metric tons CO<sub>2</sub> e/1,000 ASMs).

### 2010-2019: Reduced Energy Consumption Intensity ratio (MWh/1,000 RTM's).

### Since 2009: Voluntarily tracked and reported GHG emissions.

### 2000-2019: Improved jet fuel efficiency by nearly 50% on a revenue ton mile (RTM) basis.

### Since 2002: Invested >\$600M in fuel efficiency improvements.

## Aircraft and Business Operations Activities

- Repurposing program diverts items and materials from landfills, extending their lifecycle, and promotes social, economic, and environmental benefits.
- Exploring advanced sustainable supply chain to reduce cost and environmental impact, and promote socio-economic development.
- Examining a sustainable inflight experience for our Customers (e.g. cups, straws, stir sticks, etc.) and enterprise recycling improvements.
- Identifying and integrating fuel conservation measures to reduce costs and minimize environmental impact.
- Investigating long-term options for sustainable aviation fuels.
- Researching a carbon-offset program for corporate and leisure travelers.
- Examining flexible remote work programs, that could result in fewer employees commuting.

## Reporting and Metrics Activities

- Social, economic, and environmental activities and their impact published annually in the One Report.
  - References GRI Standards, SASB, and UNSDGs.
- Aligning metrics that gauge environmental reputation.
- Auditing environmental vendors to verify operation compliance and commitment to environmental stewardship.
- Evaluating TCFD framework for future reports.

## Engagement and Awareness Activities

- Headquarters Green Team & Green Ambassador Network bringing enterprise-wide cohesion to environmental impact reduction activities through grassroots initiatives.
- Established new community partnerships to repurpose aircraft seat covers.
- Continuing to support environmental partnerships that promote natural resource conservation.